

Our Mission:

To be the Hospital of Choice for Friendly Quality Healthcare.

The Characteristics we value

- Respect
- Teamwork
- Fair – Just
- Friendly
- Honesty
- Courtesy
- Compassion
- Reliable
- Comradery
- Diligence
- Equality
- Professionalism

Our Code of Conduct

Leading from these characteristics of values we believe all staff members should at all times:

- behave in a way that upholds FSPH's values, integrity and good reputation.
- comply with reasonable direction given by someone who has the authority to give direction.
- ensure proper use of FSPH resources at all times.
- maintain privacy and confidentiality of FSPH and its clients.
- maintain conduct free from alcohol or substance abuse / misuse and which helps maintain the personal work performances and safety of self and others.
- behave in a manner free from harassment, intimidation, overbearing, bullying or physically / emotionally threatening.
- maintain a standard of conduct free from negative discrimination.
- adopt professional communication free from offence and swearing.
- act with care and diligence in the course of FSPH employment.
- carry out duties in a professional, responsible and conscientious manner.
- consider the impact of decisions on the well-being of others.
- be a responsible and prompt team member in dealing with others.
- foster comradeship among FSPH staff members.
- treat all contacts with courtesy and fairness.
- respect the personal beliefs held by others.
- be alert to the sensitivities of others and refrain from behaviour which may cause offence.
- act in such a way as to secure a positive reputation and / or career prospects of other staff members.



**FRIENDLY SOCIETY
PRIVATE HOSPITAL**

For total quality care!